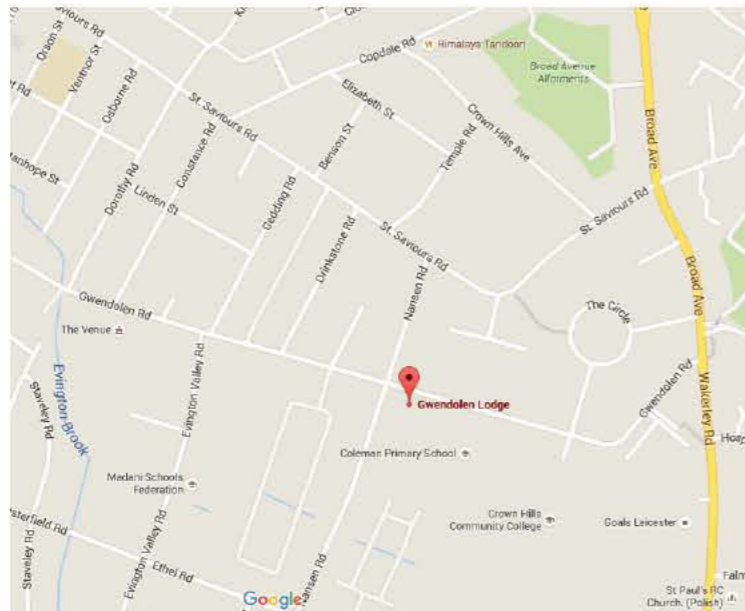


## HOW TO FIND US



**Gwendolen Road Care Home**  
305 Gwendolen Road, Evington, Leicester, LE5 5FP  
United Kingdom  
Tel: 0116 273 6277

**For further information, enquires or to arrange a visit please contact:**

**ZOHIB ANWAR – ZUNAID ANWAR**  
0116 273 6461 – 0116 2425 779  
(Area Manager)

**MANDY CLAYTON**  
0116 273 6277  
(Home Manager)

**MR. M ANWAR**  
(Registered Manager)

**Email: [info@allagcare.co.uk](mailto:info@allagcare.co.uk)**



**Gwendolen Road Care Home; providing the highest standard of care to individuals with Mental Health, Dementia, Learning Disabilities and those with Complex Needs and Autism Spectrum conditions.**

## FACILITIES



Gwendolen Road Care Home is situated in Evington close to local amenities and the main city of Leicester. The local train station is less than three miles and Gwendolen Road is on a Direct Bus line into the city of Leicester. Gwendolen Road Care Home has recently been modernised to a very high standard. All residents at Gwendolen Road have their own en-suite shower rooms/toilets and are encouraged and supported to personalise their rooms. There are separate communal bathrooms where individuals can have a bath. On the ground floor there is a large reception area and a lift to the second floor, where there are two large dining areas and two spacious main lounges that provide great comfort. Additionally, there is also a separate lounge where families can spend time alone with their resident family member during visits. A key feature of the home is the large conservatory overlooking the grounds of the home. The main kitchen is well equipped and individuals are and will be encouraged to develop skills in the main kitchen. There is a separate laundry room and residents can be supported to complete their own laundry. The home is wheelchair accessible and has facilities for individuals with physical disabilities.

**“Gwendolen Road care home overall aim is to provide positive behaviour support, a therapeutic outcome, safe service and a welcoming homely environment”**



## OUR ETHOS AND PHILOSOPHY

We can provide support and care for fourteen individuals with mental health diagnosis and associated complex high intensity needs. Our service ethos and philosophy entails optimising individual growth and recovery to improve the holistic quality of life, and to encourage therapeutic risk taking to promote personal responsibility, to enhance strengths and skills and to promote social inclusion.

- ✓ To provide a high standard of care tailored to the needs of all our individuals to include culture, religion, sexuality and origin.
- ✓ To respect and encourage individuality, to maintain and promote equality and diversity.
- ✓ To provide and offer the individuals a varied and nutritious diet tailored to their individual needs.
- ✓ Individualised care planning and care packages involving the individual and their families.
- ✓ To encourage the individual to maintain wherever possible their social, cultural links within the community and to participate in their own activity programme and the home's activity programme to promote social inclusion.
- ✓ Promote independence, choice and develop new skills, promote access to community resources such as voluntary employment opportunities, college, educational and leisure facilities.
- ✓ To work with the individual develop their goals via the recovery star model, this breaks down long term goals and targets into more achievable steps that focus on specific areas of the individuals life.

## STAFFING



Gwendolen Road care Home is staffed twenty four hours a day with the staffing levels depending on the needs of the individuals. Allag Care Ltd has an experienced senior management team, an experienced CQC registered manager and deputy managers with many years experience of working with individuals who have learning difficulties with complex needs behaviours and Autistic Spectrum, who may be subject to 37/41, 117, community treatment orders (CTO, Forensic History and probation requirements. Gwendolen Road Care Home maintains high standards amongst all staff with regular training, robust inductions & supervisions, appraisals and opportunities to improve employees skills and knowledge. All staff are trained to a minimum of level 2 or 3 in care NVQ/QCF Diplomas.

Staff will be allocated as key workers or co-workers to the individual and will provide support, consistency and knowledge to support to their individuals care needs. At Gwendolen Road we enable people to structure their time, build relationships and establish a balance between therapy, self care, work and leisure as appropriate to their individual needs. Service users are supported to participate in social activities that may be of interest to them through the well-established network of community based groups.

## REFERRAL PROCESS

Referrals to Gwendolen road will be via the Multi disciplinary team, care managers, CPN, social workers, RNLD and private referrals. Through the Pre-admission assessment we will assess the needs of the individual and ensure that we can provide appropriate service to the potential individual prior to the admission.

All funding and costings are on an individual basis of the individual needs. The funding must be agreed prior to any referral being formally accepted and agreed.

Care packages will be developed with the involvement of the individual, family and other professionals involved in the care needs of the individual. The care packages are developed to ensure the needs of the individuals are met and a consistent person centred approach will enable the individual to enhance their quality of life and ultimately successful intervention.

Pre admission and Phased admission is available with visits and overnight stays are available prior to the individual admission to Gwendolen Road Care Home

## LIVING ROOM



## BEDROOM



## POST DISCHARGE SUPPORT

We have an additional registration for domiciliary care. This will enable Gwendolen Road Care staff team to transfer the care package to Brand Care Domiciliary care team which is based in separate offices at Gwendolen Road who will provide support to the individuals to enable a smooth transition into the community to enable the individuals to return to supported living in the future whilst being supported by support staff who the individuals will have built a rapport if they are able to return to live independently in the future.